



Privacy Notice

Name:
Address:
Phone: Email:
Mobile:

Who are we?

Stoke Park Finance Limited is a Commercial Finance Brokerage based in Glasgow. We act as a broker for our customers. Stoke Park Finance Limited is Authorised and Regulated by the Financial Conduct Authority.

How we will use the information about you?

Here at Stoke Park Finance Limited we take your privacy seriously and will use your personal information in a number of ways which help us;

1. Make lender decisions,
2. For fraud prevention,
3. For audit,
4. For statistical analysis,
5. Credit reference checks.

We may share your information with, and obtain information about you from, credit reference agencies or fraud prevention agencies.

We will not disclose your information to any company outside of finance providers who we believe will be able to assist us with your enquiry of application except to help prevent fraud or if required by law to do so.

For further information on how your information is used, how we maintain the security of your information and your rights to access/alter and change information we hold on you, please contact info@stokeparkfinance.co.uk

We do not envisage that the performance by us of our service will involve Your Personal Data being transferred outside of the European Economic Area.

Additional Marketing

However from time to time we would like to contact you with detail of other products/services we provide. If you consent to us contacting you for this purpose please tick to say how you would like us to contact you.

Post
Email
Phone

Initials

Your Personal Data:

What we need

Stoke Park Finance Limited will be what's known as the 'controller' and the 'processor' of the personal data you provide to us. We collect personal data about you which may also include any special types of information or location based information.

We also gather

Name, address, date of birth, contact and financial status details. We may also collect some further information from third parties, for example, credit checks and searches of information in the public domain.

Why we need it

We need to know your basic personal data in order to provide you with an accurate proposal for your personal circumstances. We will not collect any personal data from you we do not need in order to provide and oversee this service for you.

What we do with it

All the personal data we use is controlled by Stoke Park Finance Limited in the UK, however, for the purposes of IT hosting and maintenance, this information may be located on servers within the European Union. No 3rd parties have access to your personal data unless the law allows them to do so.

Your data is stored electronically both within our offices and on our cloud encrypted server. Our server is based in the EU. All data transferred to and from the cloud based server is fully encrypted at source, during transfer to and from the server, as well as during storage.

We have a Data Protection regime in place to oversee the effective and secure processing of your personal data. We may pass your data to selected Finance Providers in order to provide you with offers of products suitable to meet your requirements.

How long we keep it

We are required to keep your basic personal data, such as Name, Address, Date of Birth, Contact and Financial Details for a minimum of 6 years (or longer if legally required to do so) after which time it will be destroyed. The information used for marketing will be kept with us until you notify us that you no longer wish to receive this information.

What are your rights?

If at any point you believe retained information is incorrect you can request to see this information and even have it corrected and possibly deleted. Providing you this information is free of charge, but charges may apply for excessive requests.

If you wish to raise a complaint on how we have handled your personal data, you can contact our Compliance Officer who will investigate the matter.



Initials

Where relevant, you have the right to withdraw consent at any time and this means that we cannot process your data provided without your consent.

If you are not satisfied with our response or believe we are processing your personal data not in accordance with the law you can complain to the Information Commissioner's Office (ICO).

Our Compliance Officer is Neil Hardiman and you can contact him at:
nhardiman@stokeparkfinance.co.uk

We will share your details with other companies associated with us and selected finance providers, so that they process your information, allowing Stoke Park Finance Limited to offer suitable and sustainable products that they provide. If you consent to us passing your details for that purpose, please sign to confirm.

Signed..... Print Name Dated.....



Initials
